

# WHOLESALE QUALIFYING

Mother Nature's Cleaning ("MNC"). Business To Business WHOLESale Membership ("Membership") is granted to Carpet Cleaners, Janitorial Companies, Rug Retailers, Dry Cleaners and some other qualified small businesses. Membership is subject to these terms and conditions which are subject to change from time to time at the discretion of MNC.

Please note that Members are not allowed to sell MNC Cleaning Services below MNC listed retail pricing unless MNC is running an equivalent discount on services.

To qualify for MNC B2B Membership, you must provide the following documentation applicable to your profession, along with your completed application:

- Website
- Business License
- Business Certificate
- Articles of Organization (LLC)
- Articles of Incorporation (INC)
- Employee ID (EIN) Document

We reserve the right to make all membership determinations at our sole discretion. Each professional must individually apply for membership by submitting their individual qualifications. Incomplete applications will not be accepted.

## MEMBERSHIP

Membership is not transferable. A Membership can only be used by the named card holder.

The named card holder is considered the customer of MNC and will receive an inspection and detailed work order for each rug cleaned. MNC will assume approval on all orders if not contacted within 24 hours of receiving.

MNC reserves the right to decline cleaning rugs at their discretion if the rug is deemed not cleanable or too high risk, or if expected outcome is not aligned between client and wash team.

Rugs and specialty items can be dropped off Mondays, Wednesdays and Fridays between 8am and 5pm or by appointment. If approved at drop off, rugs will be ready within 5 business days (except for rugs containing urine, viscose blends, silk and moth infestation) Rugs not inspected and approved at drop off will have a 7 business day turn-a-round time.

Misuse of Membership may result in Membership termination. Misuse includes, without limitation: providing your clients with discounted pricing below MNC retail pricing and discounts, representing your business as a wholesaler, failing to pay invoices in a timely manner, leaving items in MNC facility for more than 60 days, and submitting false, expired, or misleading information in connection with a Membership application.

## **MEMBERSHIP DISCOUNT**

WHOLESALE members receive a discount of 50% off any service performed in our Rug Spa in San Rafael, CA.. All with no minimum purchase. Product exclusions apply.

As an MNC B2B Wholesale Member, we want you to enjoy the best offer price, anytime, anywhere. If MNC is currently running a promotion online or in the shop to its retail clientele, wholesaler may offer the same discount to their customers, however no discount to wholesale pricing will be offered. Wholesale discount cannot be combined with any retail or other promotions. Launching early January 2024.

The MNC B2B WHOLESALE discount is not valid on: Repairs, In Home Services, Handling, Retail Items such as storage wrap, bags and rug pad) processing fees or taxes. The Membership discount is not redeemable for cash. Mother Nature's Cleaning reserves the right to change the list of items not eligible for the Membership discount at its discretion. Members may cancel their Membership at any time and for any reason by calling our office at 415-991-0500.

Please contact our office if you have any questions.

## **YOUR MEMBERSHIP STATUS**

To check your membership status please contact us via email at [info@mothernaturescleaning.com](mailto:info@mothernaturescleaning.com), or call 415-991-0500, it's your responsibility to notify MNC of any changes in your contact or Membership information.